

## INDENT TERMS & CONDITIONS

### VALIDITY OF QUOTE:

14 days from date of quotation or as otherwise advised. Price is subject to review should the exchange rate vary by more than 2% from the time of quotation.

### ORDER PLACEMENT:

Your formal **written order** is to be submitted prior to Epicentre placing the order on the factory. It should contain the **product code** and **description, quantity, agreed price, required delivery date**, and all **delivery address**. It should also include suitable artwork, with **size of logo/decoration** and all **PMS colours**. Any additional artwork or visual confirmations may delay placement of the order and the delivery

### PRE-PRODUCTION SAMPLES:

First preproduction sample supplied free of charge. Should you request additional samples with change(s) from your original specifications, the sample(s) will be charged at the following rates, unless otherwise agreed.

Jackets from \$200, Bags and Lifestyle from \$150, and Caps from \$75.

We may request the final approved sample be returned at time of approval to ensure the order is correctly manufactured, however this sample can be returned to you on delivery of the order.

**Please note:** Additional sample(s) may extend the quoted delivery date. Custom fabric/colours are subject to availability at time of order placement, lead times will be confirmed on approval of sample.

### FABRIC:

Stock colours are readily available. Allow additional time to source non-stock fabric from the marketplace, or to dye a specific PMS colour for which swatches/lab dips will be supplied for your selection/approval. Custom dyed fabric is subject up to a 10% variance in colour for repeat orders.

### PRICE:

Prices include all setups and are subject to change on review of unseen or final artwork, and/or approval of final pre-production sample. Price quoted does not include GST or fuel charge.

### FREIGHT:

Free delivery for orders valued over \$2,000, to one state capital city (excluding Tasmania). For orders valued under \$2,000, split delivery, or regional delivery, separate freight charges will apply – P.O.A.

### CANCELLATION FEE:

Any costs incurred up to the time of cancellation will be charged on top of \$150.00 cancellation fee. Please talk to your Indent Customer Service Officer to confirm charges applicable prior to cancelling the order as this may influence your decision to take this step.

### LEAD TIMES:

8 weeks after sample approval.

### PAYMENT TERMS:

30 Day Account / Letter of Credit / or as noted below.

### CONFORMANCE TO STANDARD:

Due to the manufacturing process, variations of finished product may occur from time to time.

### RETURN OF GOODS:

Should the product not meet your specifications, Epicentre must be advised within 14 days of receipt of goods if you require a credit.

Thank you for the opportunity to provide this quotation and please do not hesitate to contact me if I can be of further assistance.